



YMCA HUMBER

Front of House Café Assistant Sessional Hours

Belong. Contribute. Thrive

Welcome

Thank you for your interest in joining our team.

We are looking for enthusiastic, reliable, and customer-focused individuals to support the day-to-day operation of our catering and hospitality services across Bradbury Café and Clee Fields Sports Facility. This role is ideal for someone who enjoys working with people, thrives in a busy environment and can provide excellent customer service while supporting café operations.

Hourly Rate :	£13.45 per hour (plus rolled up leave allowance 12.07%)
Working Pattern :	Sessional hours align to temporary employment undertaken for a fixed period. Hours are assigned during busy seasons or specific projects, where employees are hired to meet short-term operational needs or increased demand.

About The Role

The Café Assistant will support the smooth running of food and beverage services within Bradbury Café and Clee Fields Sports Facility. The successful candidate will assist with preparing and serving food and drinks, maintaining cleanliness standards, handling customer enquiries, and ensuring visitors receive a welcoming and professional experience.

Key Responsibilities

The successful candidate will be expected to:

- Prepare and serve hot and cold drinks, snacks, and light meals.
- Deliver excellent customer service at all times.
- Operate tills and handle cash/card transactions accurately.
- Maintain high standards of cleanliness and hygiene throughout the café and service areas.
- Support hospitality requirements during events, sports activities, and community functions.
- Work collaboratively with colleagues to ensure efficient service delivery.
- Promote a positive and welcoming environment for all visitors.

Person Specification

We are looking for a reliable, enthusiastic, and customer-focused individual with excellent communication and interpersonal skills. The successful candidate will be able to work effectively both independently and as part of a team, while maintaining a professional and positive attitude in a busy environment.

Applicants should demonstrate strong customer service skills, flexibility to work evenings, weekends, and event-based shifts, and an understanding of basic food hygiene and cleanliness standards. Previous experience within a café, catering, hospitality, leisure, or customer service environment would be advantageous, along with experience handling cash or operating tills.

A Food Hygiene Certificate Level 2 and Allergens Training would also be beneficial, although training will be provided for the successful candidate.

YMCA HUMBER *Benefits that support you*



We offer a supportive, inclusive workplace where you can make a real difference. You'll benefit from training and development opportunities, regular support, a positive work-life balance, and access to wellbeing support all within a values-driven organisation that values its people.

Time to Apply and Make a Difference

At YMCA Humber, we are committed to creating supportive, inclusive, and empowering environments where individuals and communities can thrive.

We welcome applications from people who are passionate about making a positive difference, value teamwork and respect, and are committed to delivering high-quality support and services.

Whether you are experienced in the sector or looking to develop your career within a values-driven organisation, we encourage you to apply and become part of a team dedicated to supporting people to reach their full potential.

Applying for a role with YMCA Humber could not be simpler.

Read the job pack carefully to make sure the role is right for you.

Submit your CV and Covering Letter before the closing date to :

Ceinwen Fews : People and Policy Manager

e-mail : ceinwen.fews@ymca-humber.com

phone : 01472 403020 ext 550

Equality, Diversity and Inclusion Statement

Individuals with different cultures, perspectives and experiences are at the heart of the what YMCA Humber operates, and whilst our core values of 'protect, trust, hope and persevere' are based upon Christian principles, our desire and aim is to recruit, develop and retain the most talented people, irrespective of background, making best use of their talents.

YMCA Humber is committed to building inclusive, resilient communities.

We welcome applications from all backgrounds and life experiences.