



community



purposeful



mentorship



Community Cafe Chef Mentor

Belong. Contribute. Thrive

Community Cafe Chef Mentor

Contract Type :	Core Hour 25 per week : with option of additional hours.
Salary :	£13.45 - £14.50 per hour (dependent upon experience).
Working Pattern :	Monday to Friday : Day Based Hours.

At YMCA Humber, we believe in the power of community, opportunity, and belonging.

Our Bradbury Café is more than just a place to eat; it is a safe, welcoming space where people can come for an affordable, nutritious meal, particularly during times of hardship, and feel part of a supportive community.

It is also a place where young trainees can build confidence, develop skills, and grow, supporting everyone on their journey, using food, teamwork, and everyday experiences as tools for positive change across the East Marsh of Grimsby.



This is an exciting opportunity to play a key role within our community café, helping to create a welcoming space where people can build skills, confidence, and independence.



Our Café Mentor will support the day-to-day running of the café, including preparing and serving food and drinks, providing excellent customer service, and maintaining a clean, safe, and organised environment. Alongside this, you will work closely with young trainees offering hands-on guidance and informal training as they learn practical café and life skills cumulating in a certificate of competence.



A key part of the role is mentoring individuals from a range of backgrounds, many of whom may be working towards greater independence or employability. You will help them develop skills such as communication, teamwork, timekeeping, and customer service, while encouraging confidence and a sense of achievement.

You will also contribute to creating a positive and inclusive atmosphere where everyone feels supported and valued, working as part of the wider YMCA Humber team to support personal development and community engagement within the café.

Mentoring & Support

You will provide friendly, day-to-day mentoring and support in a welcoming café environment. You will build positive, trusting relationships that boost confidence and wellbeing, while helping individuals develop life skills, routine, and work readiness. Through supportive 1:1 and small group sessions you will focus on empowering those facing challenges such as homelessness or social exclusion.

Training & Development

You will deliver hands-on training in café operations, including food prep, hygiene, customer service, and teamwork, while supporting individuals to build transferable skills for employment or further training. Adapting your approach to suit different learning styles and abilities, you will create simple and engaging training materials to help individuals grow and succeed.

Programme Delivery & Administration

You will plan and schedule café activities and training programmes that support participant development recording outcomes, tracking progress, and gathering feedback to monitor impact, which will support external funding. Throughout the role you will work collaboratively with colleagues and external partners to deliver joined-up, effective support to everyone accessing the café.

Café Operations

Support the daily running of the community café, helping to create a welcoming, inclusive space for all. Lead and supervise residents and volunteers during service, ensuring smooth operations and high standards of food hygiene, safety, and cleanliness. Assist with menu planning, food preparation, and service delivery, and support community events, pop-ups, and catering activities as needed.

Skills & Experience

As Chef Mentor you will have experience working in a café, kitchen, or hospitality setting, with strong communication skills and the ability to build rapport with diverse groups, whilst mentoring individuals in community or support settings. In addition, you will have the ability to motivate and encourage people with varying needs using a flexible, proactive team-player approach.

Qualifications Needed

- Recognised qualification in Professional Cookery (Level 2 or 3)
- Teaching or Mentoring Skills - Award in Education and Training advantageous.

Training & Role Specific Requirements

- Level 3 Food Safety and Hygiene Certificate (Level 2 minimum)
- Allergen Awareness and COSHH as standard.
- Ability to coach and mentor individuals to a programme is essential.

As an inclusive and supportive employer, YMCA Humber values a wide range of skills, experience, and learning backgrounds. We will take time to carefully consider all relevant practical experience in catering, food prep and education and we recognise that valuable expertise is often gained through hands-on, work-based experience as well as formal qualifications.

YMCA HUMBER *Benefits that support you*



We offer a supportive, inclusive workplace where you can make a real difference. You'll benefit from training and development opportunities, regular support, a positive work-life balance, and access to wellbeing support all within a values-driven organisation that values its people.

Time to Apply and Make a Difference

We are excited to invite applications for this key role within our community café. This position offers the opportunity to work closely with residents and volunteers, providing hands-on training, mentoring, and day-to-day support in a welcoming and inclusive environment.

The role involves supporting café operations while helping individuals develop skills, confidence, and work readiness. You will also contribute to planning activities, delivering tailored support sessions, and working collaboratively with our teams and external partners.

If you are organised, passionate about supporting people to achieve their potential, and committed to making a positive difference in your community, we encourage you to apply.

Applying for a role with YMCA Humber could not be simpler.

Read the job pack carefully to make sure the role is right for you.

Submit your CV and Covering Letter before the closing date to :

Ceinwen Fews : People and Policy Manager

e-mail : ceinwen.fews@ymca-humber.com

phone : 01472 403020 ext 550

Equality, Diversity and Inclusion Statement

Individuals with different cultures, perspectives and experiences are at the heart of the what YMCA Humber operates, and whilst our core values of 'protect, trust, hope and persevere' are based upon Christian principles, our desire and aim is to recruit, develop and retain the most talented people, irrespective of background, making best use of their talents.

YMCA Humber is committed to building inclusive, resilient communities.

We welcome applications from all backgrounds and life experiences.