

YMCA HUMBER

Job Title	Youth Outreach Worker
Location	This role will be based at 21 Freeman Street in Grimsby, with key delivery locations based within the North East Lincolnshire area. There may be a requirement for training and delivery at other locations to meet the needs of the service.
Job Purpose Statement	<p>Reporting to the Head of Youth and Community, our Youth Outreach Workers will help facilitate the delivery of a range of outreach and centre-based youth work with young people aged 5 – 18 within the East Marsh of Grimsby and beyond.</p> <p><u>Our current provision includes:</u></p> <ul style="list-style-type: none"> • Weekly Youth and Wellbeing evening sessions including education, physical activity, and traditional youth work. • School Holiday Activities. • Promotion of YMCA activities through targeted school sessions. • Delivery of programmes in community settings. • Support young people’s personal and social development. • Facilitate delivery of recreational activities for young people including sport, physical activity, arts and craft and topic-based workshops. • Create and maintain a safe, inclusive environment for young people. • Working in partnership with young people to understand their needs and tailor programmes accordingly. • Support young people, advocating on their behalf and supporting them to have their own voice. • Residentials and away days. • Practical understanding of Safeguarding, Health and Safety, and Risk Assessments. <p>In addition, and under the guidance of the Head of Youth and Community Services you will provide additional services for local community groups and educational providers, working to deliver projects that promote the health and wellbeing of children and their families, whilst supporting the service development of activities.</p>
Internal Relationships	<p><u>This role requires relationships across the association with key areas being:</u></p> <ul style="list-style-type: none"> • Line Management. • Wellbeing Team. • Customer Services Team & Communications Officer.
External Relationships	<p><u>This role requires external relationships with partners this will include:</u></p> <ul style="list-style-type: none"> • Local Community Groups. • Primary and Secondary School Providers. • Families and attendees of bookable sessions.
Accountabilities	Communications and Relationships
	Working with a variety of external users under the guidance of the Head of Youth and Community, you will have the ability to liaise with a range of ‘service users’ across all provisions.
	Financial
	No financial accountability.
	Information systems
	Use internal YMCA Humber Association IT systems to support delivery of the role.



**Here for young people
Here for communities
Here for you**

YMCA enables people to develop their full potential in mind, body and spirit. Inspired by, and faithful to, our Christian values, we create supportive, inclusive and energising communities, where young people can truly belong, contribute and thrive.

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	<p>HR and Training</p> <p>There are no line management accountabilities for this role. Undertake training to carry out role and enhance skills required to develop within role.</p> <p>Policies and Strategies</p> <p>Ensure your working practice complies to all the Associations policies and procedures. These policies include, but are not exclusive to:</p> <ul style="list-style-type: none"> • Behaviour Management & Professional Boundaries. • Safeguarding Children (Young Adults.) • Health, Safety & Welfare. • Mental Health Awareness. • Equality, Diversity & Inclusion. <p>Planning and Organisation</p> <p>To work within the remit of the daily timetable of events and ensure that the day-to-day workload is implemented. In addition, adhere to the hourly contract you are assigned to, working to the needs of the business.</p>
Freedom to act and decision making skills	Youth Outreach Workers will work under the guidance of the Head of Youth and Community Services and the post holder will only have authority to act in line with the policies and procedures set out by the Association.
Safeguarding and confidentiality	Ensuring any potential safeguarding issues are highlighted, actioned and/or reported as soon as possible. Ensure all client information remains confidential and is processed in accordance with the General Data Protection Regulations 2018.
Emotional effort	Due to the nature of the residents, this role may first point of contact for the residents who have varied and complex needs. The post holder has no requirement to deal with issues but may need to locate an appropriate member of staff to deal with any immediate issues.
Other requirements	<ul style="list-style-type: none"> • Flexibility to work across multiple locations with the introduction of projects across the region. • Conduct yourself in line with the general standards of conduct and behaviour. • Embrace the cultural diversity of all colleagues and customers. • Commitment to the YMCA Humber vision, values, and Christian ethos.

Qualifications
<p>Essential.</p> <ul style="list-style-type: none"> • Full driving licence (Cat C and above)
<p>Desirable.</p> <ul style="list-style-type: none"> • Recognised Youth Qualification. • Sports Coaching Qualification. • Safeguarding Qualification. • Emergency First Aid. • SEND Knowledge within education.

Experience
<ul style="list-style-type: none"> • Experience in developing relationships with young people in an outreach or physical activity capacity. • Effective communications skills with a broad spectrum of young people across all areas. • Experience in advocating for youth. • A solid understanding of key issues. • Experience of safeguarding reporting and recording. • LGBTQ+ Community and SEND Provision.

A satisfactory Enhanced Disclosure Check from the Disclosure and Barring Service (DBS) is essential for any role held within the Youth and Community Service at YMCA Humber. With a 3 yearly renewal requirement for all employees.



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FAMILY & YOUTH WORK

HEALTH & WELLBEING

HOUSING

TRAINING & EDUCATION

SUPPORT & ADVICE